Solar Asset Care — Annual Maintenance Contracts

Three plans. One promise: proof of the value delivered — powered by Helios™ AI.

Dust, soiling and deferred maintenance quietly erode solar generation. Oak & Sathe Synergy's AMC keeps your plant clean, healthy and accountable all year — choose the Silver, Gold or Diamond plan that matches your site and priorities, each backed by Helios™, our AI-driven service intelligence platform.

Powered by Helios™ — Our Unique Selling Point

HELIOS

Every AMC visit runs through **Helios™** — turning routine field work into visible, provable, ROI-linked results. It's the single biggest reason customers choose Oak & Sathe Synergy, with capability that scales up across all three plans: a self-service portal for service history and reports, online inverter monitoring benchmarked against satellite-modelled expected generation, and AI-generated MCE / DASI reports that tie cleaning cycles to actual soiling loss and restored performance.

Choose Your Plan — Silver, Gold or Diamond

Silver

Reliable, budget-friendly upkeep

- Weekly inverter monitoring; monthly Helios MCE/DASI reports
- PV modules cleaned twice a month with plain water
- 3-business-day response on fault calls

Best for: residential & small rooftop plants that want dependable, no-surprise care.

Gold

Visibility + faster turnaround

- Fortnightly monitoring with self-service Helios™ portal access
- Cleaning 3x a month, plus an annual soft chemical clean
- Monthly Helios reporting; 2-business-day fault response

Best for: growing commercial rooftops that want portal transparency and quicker resolution.

Diamond

Maximum uptime, real-time transparency

- Daily monitoring with 360° self-service Helios™ portal access
- Cleaning 4x a month, plus soft chemical cleans twice a year
- Weekly reporting; 1-business-day response; monthly preventive checks

Best for: large commercial & industrial plants where uptime and speed are mission-critical.

Full Scope of Work — Roof Top O&M, Plan by Plan

Category	Service Feature	Silver	Gold	Diamond
Inverter Monitoring	Online inverter performance monitoring	Weekly	Fortnightly	Daily
Inverter Monitoring	Helios™ self-service portal access	Not available	Available	Available, 360°
Module Cleaning	PV module cleaning with plain water	2x / month	3x / month	4x / month
Module Cleaning	Helios™ MCE / DASI reporting	Available	Available	Available
Module Cleaning	Soft cleaning with special chemicals	Not available	1x / year	2x / year
Preventive Checks	Electrical boxes, switches, breakers, earthing	Half-yearly	Quarterly	Quarterly
Preventive Checks	Module damage, cabling & ground-fault inspection	Quarterly	Monthly	Monthly
Plant Health Checks	Inverter function check & physical cleaning	Half-yearly	Quarterly	Monthly
Corrective Maintenance	Fault call response time	3 business days	2 business days	1 business day
Performance Monitoring	Helios™-based performance reporting	Quarterly	Monthly	Weekly
Uptime Maintenance	Self-service portal (uptime & alerts)	Not available	Available	Available

A/203, Kails Industrial Complex, Veer Savarkar Marg, Vikhroli (West), Mumbai – 400079
www.Oak & Sathe Synergy.com | sales@Oak & Sathe Synergy.com | +91 7738223235

Which Plan Is Right for You?

A quick guide to matching your plant and priorities to the right level of care:

Customer Profile	What They Value Most	Recommended Plan
Residential & small rooftop (up to ~10 kW)	Dependable, no-surprise upkeep on a fixed annual budget	Silver
Commercial rooftop / SME (growing plant, multiple stakeholders)	Portal visibility into service history plus faster fault turnaround	Gold
Large commercial & industrial (mission-critical generation)	Maximum uptime, near real-time monitoring and the fastest response	Diamond

How Helios™ Turns Data Into ROI

- **Expected vs. Actual Generation —** inverter generation is benchmarked against expected output modelled from solar radiance data sourced from Global Satellites, flagging underperformance early.
- **Soiling-Driven Scheduling —** DASI analytics translate site-specific dust and soiling patterns into a data-backed cleaning cycle, available across every plan.
- **Proof of Recovery —** MCE reports quantify the generation actually restored after each visit, converting field work into a measurable ROI number.
- **Total Transparency —** Gold and Diamond customers get round-the-clock self-service portal access to photo evidence, reports and visit history.

Every plan is backed by one accountable partner for cleaning, maintenance, monitoring and fault resolution. Talk to us to design the Silver, Gold or Diamond AMC that fits your plant's size, roof type and budget.